

FREQUENTLY ASKED QUESTIONS (FAQs) ON SUBSCRIPTIONS

1. What is a subscription?

A subscription is a package of concerts you purchase in advance. Subscription to the PPO series guarantees you a specific seat for each concert. You are seated first and get the best possible seats, which can be renewed every season. Series subscribers are also at the front of the line for upgrading their seats in future seasons.

2. Why subscribe?

To get better seats at a lower price, discount privileges, big savings, sit-in privileges during rehearsals, invitations to special PPO events, free souvenir program and other benefits!

3. What are Add-On tickets?

Subscribers can order additional individual tickets with 10% discount all season long.

4. Can Add-On tickets be seated next to my subscription seats?

You can be seated together depending on the availability of tickets next to your subscription tickets. However, this is not usually the case since subscription seats are in high-demand locations.

5. What if I'm unable to attend a concert?

You can transfer your subscriber's card or your ticket to a friend. Subscribers may also use the card for another subscription concert as long as tickets are available. Call the CCP Sales and Promotions Office at (02) 832-3706 up to two days before the scheduled concert time to check availability of tickets and make an exchange.

6. How do I subscribe?

You have the options of getting a subscription online, by fax, mail, phone, or in person at the CCP Sales and Promotions Office. See the 'How to Subscribe' link for details.

7. May I buy more than one subscription?

Yes. Many people buy a more than one subscription packages for their friends and family so they can also enjoy PPO concerts.

8. May I buy additional individual tickets?

Yes! You also get 10% discount on these 'Add-On' tickets.

9. When will I receive my Subscriber's Card?

The card/s will be mailed to your shipping address. You may also pick it up at the CCP Sales and Promotions Office, Tanghalang Pambansa, CCP Complex, Roxas Boulevard, Pasay City, or at the CCP Main Theater Lobby on the day of the first concert in your subscription package. We do not mail cards internationally.

10. Can I make a donation when I subscribe?

Yes! Your contributions keep the PPO alive, especially that ticket sales from concerts cover less than half of our production costs. You can include a contribution whether you subscribe online, in person, or by mail, fax, or phone.

In addition to ensuring the high level of performing excellence for which the PPO is known, your donations will also come a long way in helping CCP's cultural mission for arts education and audience development. Your support will benefit public school students and out of school youth who do not have the means to attend concerts at the CCP and experience the transformative power of classical music.

11. Which credit cards do you accept?

We accept the major credit cards MasterCard and Visa.

12. May I pay with more than one credit card?

Multiple credit cards may be accepted for a single transaction.

13. May I pay a deposit to reserve my subscription?

We accept deposits for reservation but we must have your payment in full one month before the first series concert in your subscription.

14. What are the prices of subscriptions?

Subscription pricing is based on the number of concerts in your series and the seating section. For prices, see the Subscriptions section in the PPO 36th Season event page.

15. May I request PWD and other accessible seating?

Yes, you may make special seating requests when you buy subscriptions. Simply talk to our representative or call us at (02) 832-3706 for more information.

16. Where do the concerts take place?

Unless otherwise noted, all concerts take place at the Tanghalang Nicanor Abelardo (CCP Main Theater).

17. How do I get to the CCP Main Theater?

Please check out culturalcenter.gov.ph/pages/get-direction for directions.

18. What if dates, artists or programs change?

Occasionally there are unavoidable changes to the originally-announced concert date, guest artist or program, and we strive to notify you via phone or email when this happens. Your tickets for such concerts are valid regardless of the change and are non-refundable.